

We are often asked:

Why do I have to do a sensitivity test before my colour?

The answer is simple. To keep you safe.

Every time your hair is coloured, there is a possibility you could have an allergic reaction or sensitivity to any of the colour's ingredients. And just because you've never reacted to a colour before, doesn't mean you won't in the future.

Changes to things like medications, hormones, diet and even stress levels can impact the way your body interacts with a colour on any given day. Which means when you step through our doors it's not just your hair you're entrusting us with, it's your health and wellbeing. And we take that seriously.

As a responsible business, we choose to work within regulations that hold us responsible for professional practices and bind us to a safe way of working. Part of this is to follow manufacturer's instructions, which clearly state a skin sensitivity test should be carried out before every colour. This is the same for every hair colour brand, without exception.

So, why don't all hairdressers insist on sensitivity testing?

We can't speak for everyone, but as far as we're concerned it is unprofessional and unacceptable that any hairdresser would put the wellbeing of their clients at risk by choosing to ignore safety warnings and instructions. But then, we can't imagine why salons would continue to use conventional full-chemical colour either. Not when there are far better options available.

Which brings us to the next question we hear:

Why would I react to a natural colour? isn't it completely safe?

The range we use and recommend in-salon, Organic Colour Systems, replaces harsh synthetic ingredients with gentler certified organic and natural ingredients wherever possible. This massively decreases the chance of adverse reactions to their products.

But think about it. Bee stings, peanuts, strawberries, kiwifruit, tomatoes... these are all 100% natural and yet many people cannot go near them for fear of reaction and even death.

Yes, severe reactions to professional hair colours are rare - and they're even less likely with the colour we use - but as long as there's even a slight chance that harm could find you on our watch, our sensitivity testing policy will stand.

Your Skin Sensitivity Test

Performing your pre-colour skin sensitivity test is easy!

Simply drop into the salon and we'll do it for you, or take home one of our testing kits and do it yourself.

